

# Conflict Resolution Protocol



Peace River School Division

The Peace River School Division prioritizes a safe, respectful learning environment and views parents as vital partners. We emphasize open communication to resolve conflicts, starting with the classroom teacher for routine matters. Most issues are resolved at the school level, and a Conflict Resolution Protocol guides parents on the best way to address any issues.

1

Start with your child's classroom teacher. They're closest to the issue and best equipped to help. The best practice is to schedule a meeting to discuss both concerns and possible solutions.



2

If issues persist after speaking with the teacher, you may proceed to contact the School principal. A meeting may be arranged between the teacher, parent, child, and principal.



3

If school-level resolution fails, contact the Superintendent's office. It is important to note that Division-Level Staff will only intervene if all school efforts are exhausted, with the aim of supporting student success.



**For more information please visit our website:**

*prsd.ab.ca - Family & Community - Conflict Resolution Protocol*